



GITANMAAX HEALTH AND WELLNESS CENTRE

IRS RESOLUTION HEALTH SUPPORT WORKER (RHSW)

JOB POSTING

Gitanmaax Health and Wellness Centre is inviting applications for a highly motivated IRS Resolution Health Support Worker to join their Health Services team for a full-time position.

Position: IRS Resolution Health Support Worker

Function: The Gitanmaax IRS Resolution Health Support Worker will provide emotional support, information, referrals and advocacy to assist former students of the Indian Residential School System and their immediate family members, and/or support people. This position also required presentation planning and delivering education on various aspects of the IRS system, cultural diversity and understanding of survivors who struggle with poverty, addictions and other results of historical and intergenerational trauma. In addition to supporting IRS claimants and their families, the RHSW will endeavour to build relationships with key stakeholders and communities in an effort to promote a greater understanding of the National Resolution Framework and each of its separate components.

Duties and Responsibilities:

1) Delivers and evaluates programs and services:

- Provide frontline professional, emotional and psychological support to claimants/plaintiffs pre, during and post resolution processes.
- Liaise with various parties in order to identify claimants in need of support.
- Facilitate and coordinate with other support services
- Networks with regional support services and provide regular activity reports.
- Deliver crisis intervention as needed, including follow up until the crisis situation has stabilized.
- Facilitates Healing/Wellness and other Mental Health workshops.
- Submits month end reporting for FNHA through the Health Director.

2) Professional Conduct:

- Communicates effectively
- Takes responsibility for personal health and safety. Wears appropriate clothing, footwear and personal protective gear while on duty.
- Reports to work fit and able to perform all job duties and responsibilities, and remains alert and attentive throughout every shift.
- Maintains established daily and monthly forms and statistics and all other required forms of documentation such as Consent Forms, in a thorough, clear and legible manner.

- Regularly attends staff meetings.
- Respect and protects the privacy of information relating to all clients, employees and Band affairs.
- Maintains current credentials as required for employment.
- Performs all duties and responsibilities in a manner consistent with Gitanmaax Health & Wellness Mission Statement, Philosophy and ethical standards.
- Maintains confidentiality pertaining to all medical information.

3) Performs other related duties as assigned and/or required.

Core Competencies

- Time Management
- Leadership Skills
- Creative and Innovative Thinking
- Problem Solving
- Accountability and Dependability
- Planning and organizing
- Coaching and Mentoring
- Excellent interpersonal and communication (written and verbal) skills
- Team Work

Skills and knowledge

- Knowledge of the Gitxsan Culture and Language mandatory
- Display proven ability to work in a respectful, non-biased and client-centred manner.
- High degree of resourcefulness, flexibility, and adaptability
- Computer literacy, including effective working skills of MS Word, Excel, Power Point and email.
- Strong morals & ethics and integrity with a commitment to staff and client privacy
- Ability to establish and maintain rapport with clients in a respectful and culturally safe manner
- Must possess the ability to respond quickly to, and effectively de-escalate difficult and potentially volatile situations.
- Previous community related experience is a definite asset.
- Excellent interpersonal and communication (written and verbal) skills.
- Ability to multi-task and prioritize work
- Punctual, efficient and accurate work ethic
- Ability to work under minimal supervision

Qualifications:

- BA in the Social Sciences from a recognized university or equivalent education and experience.
- Extensive working knowledge of the history and impacts of residential school and effective methods working with survivors.
- Clear Current Criminal Records Check with vulnerable sector screening.
- Valid Class 5 Drivers License with clear driver's abstract.

Salary: The competitive salary for the position of IRS Resolution Health Support Worker will include a benefits package. Hours of work: 0830 to 1630 (7 hrs per day).

Please submit a covering letter, resume with current valid credentials, current Criminal Records Check and three references to:

Email: info@gitanmaax.com and juliasundell@gitanmaaxhealth.ca

Dianne Shanoss

Gitanmaax Band Executive Director

Box 440

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Fax: (250) 842-6364

Closing Date: open until filled

Start Date: ASAP